

STATE OF COLORADO

DEBT NET

GENERAL SUPPORT SERVICES

• Central Collections Services •

DIVISION OF CENTRAL SERVICES

July 1999

- Central Collections has installed a toll-free Customer Service line. The number is 1-888-608 3691.
This line will work in the same group with our current Customer Service lines. Again they are 303-894-2635 and 303-894-2636.
- Central Collections in conjunction with the legal firm of Machol and Johannes, P.C. held a legal conference on June 17th. An information packet is available if you missed this conference. Please contact Theresa Stephens if you would like a copy. Theresa's extension at Central is 201.
- A Central Collection Services "how-to use" manual for all clients is in process. We anticipate distribution of this in August. This procedure manual will tell you who we are, give our forms, file layouts, and a who to go to list.
- The New Inventory will be mailed early in the week of July 12th.
- All old inventories will cease to be printed as of August reports.
- The search for a manager for Central continues. Until the new manager is hired all questions and concerns should be directed to Karen Pistora through the Customer Service lines.
- As of August Central Collections will have night hours for collection staff. The new hours will be until 8:30pm Monday through Thursday.